



CONGRATULATIONS

Your purchase is covered by Artisan Elevator's exclusive 5-Year warranty.

Applicable to Artisan Elevators: Freedom Series Hoistways, Aria Acrylic/Glass, and VIDO elevators

The Product Warranties begin on the date the product shipped out from the factory. Purchase price for product must be paid in full to release parts and provide service under this warranty. Required warranty parts will be shipped at the expense of Artisan Elevators by UPS ground. Expedited or air shipment of parts is available at owner's request and expense.

This warranty applies to the repair or replacement, at option of Artisan Elevators, of parts that fail due to defective material or workmanship. This warranty is provided to the purchaser of the product and is not transferable. The warranty does not cover labor charges for the removal, repair, or replacement of warranty parts.

The warranty is void if regular inspection and maintenance of product are not being carried out by licensed installation company's representative at least once every 12 months. It is the Owner's responsibility to keep records of all such service.

This warranty does **not** apply to the following:

Cosmetic components that are subject to normal wear and tear, external forces, and/or misuse. This includes: batteries; painted/stained panels; glass; acrylic; gates; doors; upholstery; trim, etc.

Malfunction or damage to product caused by accident, misuse, abuse or vandalism, lack of proper maintenance, neglect, improper adjustment, modification or alteration, structural condition of building or hoistway, overloading, or acts of God (i.e. weather, lightning, flood, etc).

Artisan disclaims liability for any personal injury or property damage resulting from the operation of a product that has been modified from the original design. No person or company is authorized to change the design of this product without written authorization by Artisan Elevators.. Artisan assumes no responsibility for expenses or damages, including incidental or consequential damages.

5-YEAR

MECHANICAL WARRANTY

Brakes
Rail Brackets
Cable Clamps
Shackles
Cams
Mounting Hardware Slings
Suspension Cables Guide Shoes
Rails

3-YEAR

ELECTRICAL WARRANTY

Alarm
Door Operators
Call Buttons
Fuses
Switches
Car Operating Panel
Gate Operators
Circuit Boards
Lights
Door Interlocks
Motor/Gearbox
Variable Frequency Drive



More Than a Purchase. A Partnership. The true value of an Artisan Elevator is measured years after installation. While others just sell products, we provide peace of mind through industry-leading protection and around-the-clock care.

The longest warranty. The most comprehensive coverage. The ultimate confidence.